



STATE OF SERVICES IN NELSON

Nelson Committee on Homelessness (NCOH)

Sept
10th

FOOD & WATER

SALVATION ARMY: 250-352-3488

- Drop-in closed including showers. 10am – 12pm for brunch Mon – Thurs (soup, buns, goodies, coffee)
- Can use phone during brunch hours
- Can access bottled water Monday – Friday, 8:30am – 4pm (knock if no one around)
- Food bank & enhanced School Lunch by appt. only. Note: Enhanced School Lunch available for post-secondary students too.

OUR DAILY BREAD: 250-352-1722 or office@kcfoffice.com

- Drop-in closed, bagged food only Monday-Friday from 12pm – 1pm
- Home delivery of food is option for persons who are immobile (as of September 1, 2020 - social worker recommendation required), email for details (\$20 donation for 22 meals still applies)

NELSON COMMUNITY FOOD CENTRE: 250-354-1633

- Food Bank open by appointment on Wednesdays from 1pm – 5pm. Call to book appointment.

ST SAVIOUR'S FOOD PANTRY: 250-352-5711 or kokaneanglicans@gmail.com

- Open Friday Mornings, 9am – 11am, one at a time. No coffee service.

DRINKING WATER

- Fountains/Bottle fill-up:
 - Behind Civic Centre/NDCC parking lot
 - By Portland Loo (Baker & Hall Streets)
 - By new Portland Loo (end of Hall Street, near Prestige Lakeside Inn)
- Salvation Army:
 - Can access bottled water Monday – Friday, 8:30am – 4pm (knock if no one around)
- ANKORS:
 - 'Hydration Station' of organic juice & bottled water, Monday – Thursday 9:30am – 12pm and 1pm – 4:30pm. Knock on front door to ask for this service.
- Stepping Stones Emergency Shelter:
 - Reduced services available in the vestibule, including water, coffee, food

HYGIENE

WASHROOMS

- 24/7 Porta Potty behind Civic Centre/NDCC parking lot
- Portland Loo at Baker & Hall: 5am – 10pm
- Portland Loo near Prestige Lakeside Inn now open
- Wait's on Nelson: 9am – 4pm Mon – Sat; 9am – 3pm Sundays
- Lions Park: 7am – 7pm
- Lakeside Park: 7am – 7pm
- Tyler Lake Fieldhouse: 7am – 10pm
- Rosemont Skatepark: dawn to dusk

SHOWERS: Tuesdays & Fridays from 1-5pm at Civic Centre (last timeslot starts at 4:30). Enter through NDCC Parking Lot.

HAND WASH STATIONS (24/7): Salvation Army; Kootenay Christian Fellowship/ODB; Behind Civic Centre/NDCC Parking Lot

TRANSIT

BC TRANSIT:

- Passengers must wear face coverings (unless cannot wear for health reasons)

To update this list, contact Rebecca Martin at ncohn@nelsoncares.ca



STATE OF SERVICES IN NELSON

Nelson Committee on Homelessness (NCOH)

Sept
10th

EMERGENCY SHELTER & TRANSITION HOUSE

STEPPING STONES EMERGENCY SHELTER (Nelson CARES): 250-352-9876

- At capacity for now, drop-in closed. Reduced services available in the vestibule (coffee, sandwiches, water)

AIMEE BEAULIEU TRANSITION HOUSE (Nelson Community Services): 250-354-4357

- For women leaving violence (and their children). Staff are responding to calls 24/7

MENTAL HEALTH, HARM REDUCTION, OUTREACH

ANKORS: 250-505-5506

- Office hours: Monday – Thursday 9:30am – 12pm and 1pm – 4:30pm
- Drop-in closed but they can still provide Naloxone, harm reduction supplies and services during office hours
- OPS running during office hours, one person at a time
- Take-home Fentanyl test strips available during office hours
- Drop-off drug testing with FTIR Spectrometer. For after-hours drop-off, call 250-505-5506 for arrangements
- Gender Outlaws is meeting via Zoom; call ANKORS for details
- Counselling support/info by phone re: HIV, Hep C and pathways to OAT in the region – Laura: **250-505-2426**
- Harm Reduction Outreach in Nelson, Trail, Castlegar, Slocan, Salmo, New Denver, Nakusp – Rob: **250-777-0733**
- Kootenay Boundary Adult Support Recovery Program. For more info please call ANKORS
- 'Hydration Station' of organic juice & bottled water. Knock on front door to ask for this service.
- For more information and a complete list of services and contacts, please go to ankors.bc.ca

NELSON COMMUNITY SERVICES: 250-352-3504

- **Free COVID-19 BRIEF COUNSELLING SERVICE** continues to be available to adults, regardless of situation or need. To self-refer: Call 250-352-3504 or submit via website referral form <https://www.servicesfyi.ca/referral-form/>
- **New Free Program for Men – COURAGEOUS CONNECTIONS**, a program for men working towards developing healthy intimate partner relationships. For more info, call 250-352-3504 or self-refer via our website <https://www.servicesfyi.ca/referral-form/>
- **Children and Youth counselling and support** programs continue to maintain contact with existing clients and are open to new referrals.
- **Family Support** - Self-referrals for family support are welcome. Call 250-352-3504 for more info or self-refer via our website <https://www.servicesfyi.ca/referral-form/>
- **Street Outreach Program** - working as part of broader community response to vulnerable populations group
- **Homelessness Prevention Program** – help to find rental housing & rent supplements (for those who qualify)
- **Stopping the Violence Women's Counselling and Women's Outreach** – maintaining contact with existing clients and open to new referrals
- **Aimee Beaulieu Transition House for women leaving violence** - staff responding to calls 24/7 (**250-354-4357**)
- **Cicada Place for Youth-at-Risk** - remains open to those who live there; for inquiries call **250-352-3504 x 200**
- In-person services in all programs are available based on need and ensuring everyone's safety

NELSON MENTAL HEALTH AND SUBSTANCE USE: 250-505-7248

- Services open Monday to Friday 8:30am - 4:30pm
- Intake services are available by phone at 250-505-7248 (accepting self-referral and community referral)
- Urgent response services are available, please contact 250-505-7248
- Counsellors and Case Managers, Outreach staff and Psychiatric services are available to MHSU clients/patients. We are providing 1-1 and limited group services through phone, Zoom and in-person where required.
- MHSU Outreach Services delivering bags of non-perishable food items to MHSU clients on Friday afternoons
- Nelson OAT Clinic continuing to provide opiate agonist treatment using video and phone to intake new patients and support care for on-going patients
- Nurse Practitioners providing phone/video-conferencing primary care to current patients and new patients
- If you have any questions please contact Karen Leman, Team Lead, at **250-505-7250**



STATE OF SERVICES IN NELSON

Nelson Committee on Homelessness (NCOH)

Sept
10th

LEGAL RESOURCES

THE ADVOCACY CENTRE (Nelson CARES): 250-352-5777 or advocacycentre@nelsoncares.ca

- Phone/email for help with financial supports, tenancy, debt, legal resources, family law, & support to victims of relationship/sexual violence. In-person appointments can be arranged if needed.
- Monday-Thursday, 9am-4pm (closed over the noon hour)

EMPLOYMENT RESOURCES

KOOTENAY CAREER DEVELOPMENT SOCIETY: 250-352-6200

- Offering all Employment Services virtually, with limited in person services/computer use (by appointment only)

INDIGENOUS SERVICES

CIRCLE OF INDIGENOUS NATIONS SOCIETY (C.O.I.N.S.): coinations@gmail.com

- Staff providing virtual support and back in office full-time. Seeing clients in-person with protocols
- Visit <https://www.coinations.net/events-gatherings-calendar> for event/program and staff contact info

CHILDREN, FAMILIES, YOUTH

KOOTENAY KIDS SOCIETY: info@kootenaykids.ca or kootenaykids.ca

- Virtual and in-person programming and supports. See online calendar for details: kootenaykids.ca/events/

FREEDOM QUEST: www.freedomquestyouthservices.ca

- Youth Substance Use Counselling: available for phone & secure/confidential video counselling as well as in-person sessions (as needed, with restrictions); **250-505-9804** (Mandy's cell)
- Youth Concurrent Disorders Clinician: available for phone & secure/confidential video counselling as well as in-person sessions (as needed, with restrictions); **250-304-8031** (Liz's cell)
- Day Treatment: accepting referrals for upcoming online format (details TBD). **250-231-0316** (Cindy's cell)
- Therapeutic Recreation & Recreation Mentorship Program: postponed until further notice. **250-304-5070** (Matt's cell)

CICADA PLACE FOR YOUTH AT-RISK (Nelson Community Services): 250-352-3504 x 200

- Remains open to those who live there; call for inquiries

SENIORS

KOOTENAY SENIORS: 250-352-2708 or info@kootenayseniors.ca

- Home Support Program: NOW accepting NEW clients! We provide light housekeeping for seniors on a sliding scale
- Volunteer Driver Program: NOW SAFELY OPERATING! Transportation of seniors to medical/non-medical appts. Seeking volunteer drivers! NO COST TO DRIVERS!
- Free delivery of pre-ordered groceries/pharmacy items to seniors and mobility-challenged persons
- Will deliver pre-made meals from non-profit agencies providing food
- Bi-weekly or weekly telephone check-ins with seniors
- Resources, information & support for advocacy for health care, filling out forms online, banking, landlords, etc.

LIBRARY

NELSON PUBLIC LIBRARY: 250-352-6333 www.nelsonlibrary.ca

- We're open! Mon, Wed, Fri & Sat: 10 – 2 / Tues & Thurs: 2 – 6 / Seniors or high-risk people: Wed & Sat 10-10:30
- Browsing, borrowing, printing, copying, scanning
- Staff continue to answer the phone between 10am – 6pm Mon – Fri (to answer questions)
- WiFi available outside the building. 24/7 Online Library: ebooks, eaudio, online courses, and videos
- Access to public computers: drop in with limited assistance from staff
- Public Washrooms