# nelson CARES

## **About Nelson CARES**

205 Hall Street Nelson, British Columbia

### Structure

Nelson CARES (NCARES) is a British Columbia registered non-profit society with federal charitable status. It has been part of the community for 47 years. NCARES operates under a consensus governance model which means the Directors have no involvement in the day-to-day operations of the society. The Directors are volunteers representing the community. In collaboration with the Executive Director, the Board establishes the framework for operations though a strategic planning process and creation of policies.

The Board is currently made up of eight community members. An annual General meeting of the members is held in September. There are usually 11 Board meetings during the April to March fiscal year. An annual Strategic planning session is held once per year, usually in early Spring.

The Executive Committee, (President, Vice President, Secretary and Treasurer) provides guidance and counsel to the Executive Director. Other committees include: Finance and Audit, Community Relations and Affordable Accommodation. Currently there is a Development Committee of two Directors and the Executive Director overseeing two multimillion-dollar housing development projects.

## **Staffing**

Reporting directly to the Executive Director are ten managers who lead a staff of over 140 unionized and non-unionized employees.

# **Programs**

**Residential Services for Community Living (SCL)** provides support for people with developmental disabilities and complex health care needs to live fully in the community. Through SCL, Nelson CARES Society provides individual support and assistance for adults in four group homes in Nelson.

The Advocacy Centre provides advocacy to individuals as well as workshops and presentations on legal issues. Our work and the materials we produce focus on topics such as welfare, family law, tenancy, women's safety and poverty survival. Our advocacy services are free of charge.

**Custom Fit Inclusion & Employment Services (CFIT)** supports adults with diverse abilities to secure employment and build the life they desire. Our person-centered service enhances community participation in recreational and volunteer activities as well as paid employment.

**Kootenay Seniors** provides supports that allow seniors to live with dignity and joy, participate in their communities and remain in their own homes as long as possible.

**Stepping Stones**, a 24/7 emergency shelter when there is nowhere else to turn provides hot meals, a warm, dry bed and safety to hundreds of Kootenay residents every year.

Affordable Housing at five locations:

**Ward Street Place,** affordable living for single adults in Nelson's downtown in a mix of single room occupancy, studio and one-bedroom units.

**Cedar Grove Estates**, independent living for Seniors, persons with disabilities, and families.

**Copper Mountain Court**, a family complex with 2-bedroom apartment units and three and four-bedroom townhomes.

**Hall Street Place**, affordable rental apartments providing housing for low to moderate income families and seniors.

**Lakeside Place**, affordable rental apartments for seniors (55 plus) and people with disabilities. (projected opening, October 1, 2021)

# **Projects**

**Ready for Home**, the goal is to intervene in the cycle of homelessness and work one-on-one with individuals to maintain stable affordable housing within the Nelson CARES' stock of housing.

**Nelson Committee on Homelessness**, brings together various organizations seeking solutions to break cycles of homelessness. We believe through communication and collaboration among various government, business and service organizations we can create meaningful change.

## **Finances**

For the 2021-22 fiscal year, budgeted operational revenues and expenses for all programs and projects total \$9.5 million. These amounts include the operational budgets of two new housing projects. As of August 2021, Hall Street Place, will be fully tenanted by the end of August 2021. Lakeside Place is projected to open in October 2021.