

## COMMUNITY HOMELESSNESS REPORT SUMMARY

NELSON, BC  
(2019-2021)

### COORDINATED ACCESS AND HOMELESSNESS MANAGEMENT INFORMATION SYSTEM (HMIS) SELF-ASSESSMENT

#### SUMMARY

The table below provides a summary of the work the community has done so far to implement Reaching Home's minimum requirements for Coordinated Access and an HMIS.

How many of the Reaching Home minimum requirements has the community:

Met	Started	Not yet started
13	5	0

## SUMMARY COMMENT

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements? In particular, please describe your community's efforts to set-up or improve the Coordinated Access governance structure, including processes to ensure that policies and protocols, as approved by the governance group(s), are being implemented across the system as intended to achieve desired results.

We have worked diligently during this 2019-2021 reporting period towards achieving Reaching Home's minimum requirements. Through extensive stakeholder consultations, including with People With Lived and Living Expertise, we have developed a comprehensive Coordinated Access Model for Nelson. Our Coordinated Access Model includes a Governance Structure, and Operational Structure that includes Access Points, Intake & Assessment Process, By Name List Database, Prioritization Process, Matching & Referral Process, and a multi-agency Coordinated Housing Access Table (CHAT). The following paragraphs describe our collaborative process in achieving this.

We introduced the community to the concept of Coordinated Access in September of 2019. Our consultant attended the Canadian Alliance to End Homelessness annual conference in Edmonton later that fall to learn as much as possible about the concept and bring details back to our community. We furthered the process of building awareness and buy-in for Coordinated Access by holding a community-wide event in January 2020 for a variety of potential stakeholders in the system. 41 people attended from a range of agencies, including those that comprise the housing and homelessness response system, allied agencies such as police, health, food security, employment, harm reduction, income assistance, youth services, indigenous services, faith-based services, family supports, business community, and local government, as well as people with lived expertise of homelessness.

The agenda for this event included a background on Reaching Home, overview of Coordinated Access, why it is important to use real-time data and action-oriented case conferencing, how to move from program/organization thinking to community/systems thinking, and an opportunity for everyone to ask questions and give input into the model. This included brainstorming our vision for Coordinated Access, the shared principles we want to be working from, and our community goals. Participants were asked for, and gave, written commitment in principle to "a coordinated, data-driven, person-centred, system focus on reducing or ending homelessness in our area" as well as identified their or their agency's potential role in a Coordinated Access system.

CONTINUED ON ATTACHED DOCUMENT...

## COMMUNITY-LEVEL DATA for 2019-2020

**Based on the information provided in the Community Homelessness Report, the community does not have to report community-level data for 2019-2020.**

What is the date range for available data from the List for this fiscal report?

- |                                   |            |
|-----------------------------------|------------|
| • First date in reporting period: | YYYY-MM-DD |
| • Last date in reporting period:  | YYYY-MM-DD |

Complete the Population Groups table below using the date range indicated for this fiscal report.

Number of unique individuals (or households where not available) in each Priority Population Group who:

Priority Population Groups	Were homeless <b>(Measures Cumulative Homelessness)</b>	Were new to homelessness <b>(Measures Inflow)</b>	Returned to homelessness from housing (one or more times) <b>(Measures Inflow)</b>	Returned to homelessness from transitional status (one or more times) <b>(Measures Inflow)</b>	Returned to homelessness from unknown status (one or more times) <b>(Measures Inflow)</b>	State changed from inactive to active (one or more times) <b>(Measures Inflow)</b>
Overall homeless	0	0	0	0	0	0
Chronically homeless	0	0	0	0	0	0
Indigenous peoples	0	0	0	0	0	0
Priority Population Groups			Moved from homelessness to housing (one or more times) <b>(Measures Outflow)</b>	Status changed from homelessness to transitional (one or more times) <b>(Measures Outflow)</b>	Status changed from homelessness to unknown (one or more times) <b>(Measures Outflow)</b>	State changed from active to inactive (one or more times) <b>(Measures Outflow)</b>
Overall homeless			0	0	0	0
Chronically homeless			0	0	0	0
Indigenous peoples			0	0	0	0

Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

	Public Institutions	Transitional Housing	Permanent Housing	Unknown	Total
New to homelessness	0	0	0	0	0
Returned to homelessness	0	0	0	0	0
Total	0	0	0	0	0

## COMMUNITY-LEVEL DATA for 2020-2021

**Based on the information provided in the Community Homelessness Report, the community does not have to report community-level data for 2020-2021 and community-level outcomes for the reporting period.**

What is the date range for available data from the List for this fiscal report?

- |                                   |            |
|-----------------------------------|------------|
| • First date in reporting period: | YYYY-MM-DD |
| • Last date in reporting period:  | YYYY-MM-DD |

Complete the Population Groups table below using the date range indicated for this fiscal report.

Number of unique individuals (or households where not available) in each Priority Population Group who:

Priority Population Groups	Were homeless <b>(Measures Cumulative Homelessness)</b>	Were new to homelessness <b>(Measures Inflow)</b>	Returned to homelessness from housing (one or more times) <b>(Measures Inflow)</b>	Returned to homelessness from transitional status (one or more times) <b>(Measures Inflow)</b>	Returned to homelessness from unknown status (one or more times) <b>(Measures Inflow)</b>	State changed from inactive to active (one or more times) <b>(Measures Inflow)</b>
Overall homeless	0	0	0	0	0	0
Chronically homeless	0	0	0	0	0	0
Indigenous peoples	0	0	0	0	0	0
Priority Population Groups			Moved from homelessness to housing (one or more times) <b>(Measures Outflow)</b>	Status changed from homelessness to transitional (one or more times) <b>(Measures Outflow)</b>	Status changed from homelessness to unknown (one or more times) <b>(Measures Outflow)</b>	State changed from active to inactive (one or more times) <b>(Measures Outflow)</b>
Overall homeless			0	0	0	0
Chronically homeless			0	0	0	0
Indigenous peoples			0	0	0	0

Complete the Prior Living Situations table below for all individuals (or households where not available) that were homeless for the date range indicated for this fiscal report.

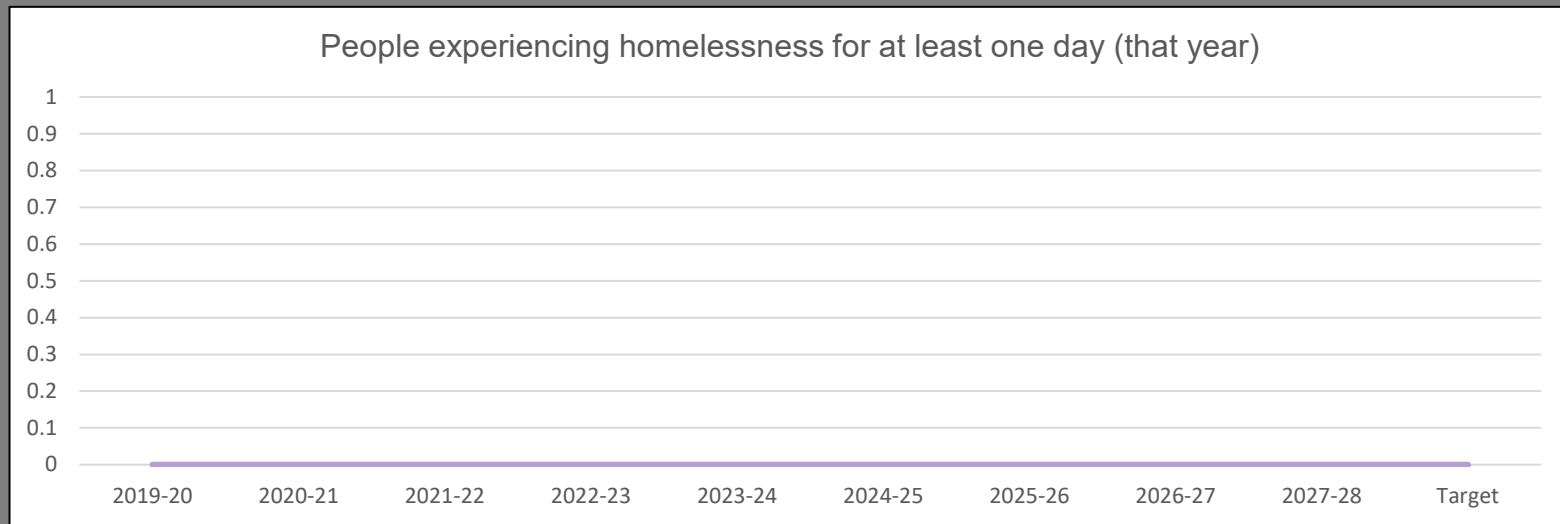
	Public Institutions	Transitional Housing	Permanent Housing	Unknown	Total
New to homelessness	0	0	0	0	0
Returned to homelessness	0	0	0	0	0
Total	0	0	0	0	0



## COMMUNITY-LEVEL RESULTS OUTCOMES - CORE OUTCOMES

### Outcome # 1: Fewer people experience homelessness overall (homelessness is reduced overall)

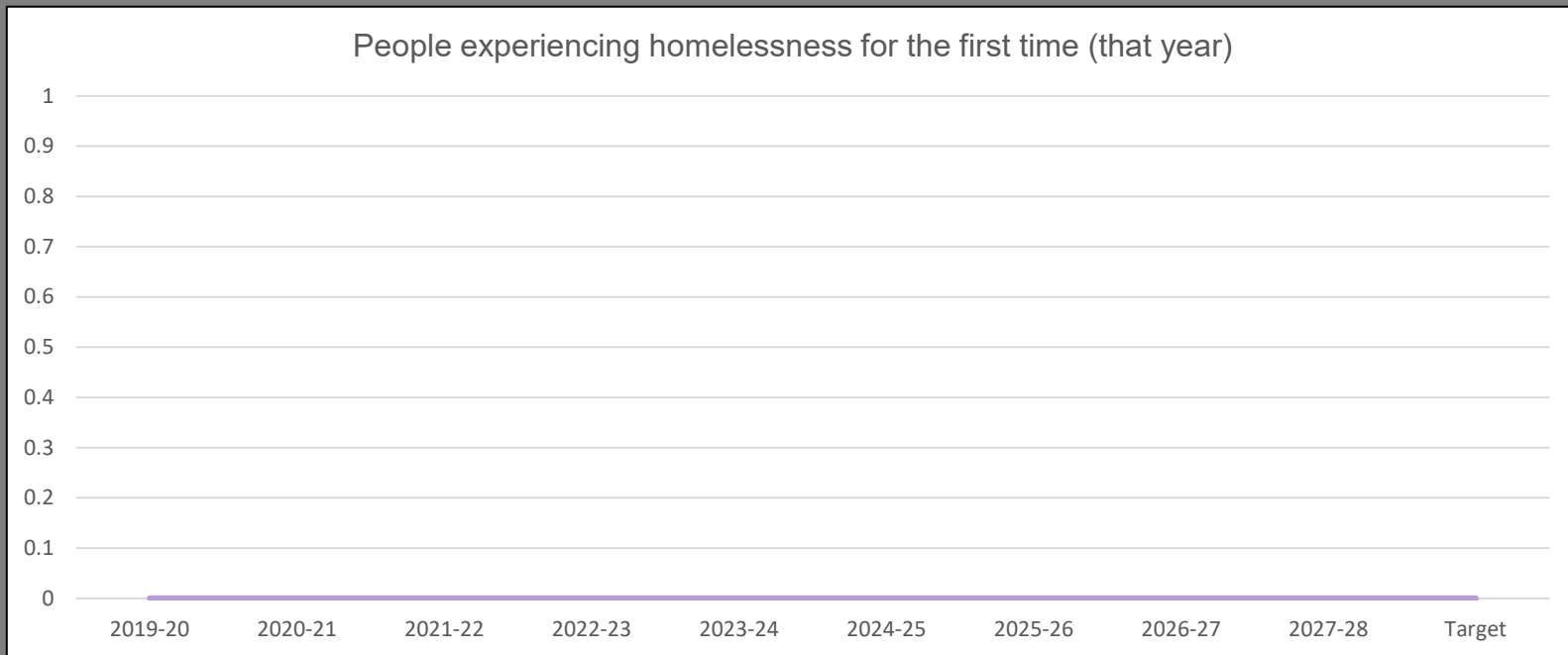
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing homelessness for at least one day (that year)	0	0	-	-	-	-	-	-	-	0



\*Please insert comment here\*

**Outcome #2: Fewer people experience homelessness for the first time (new inflows into homelessness are reduced)**

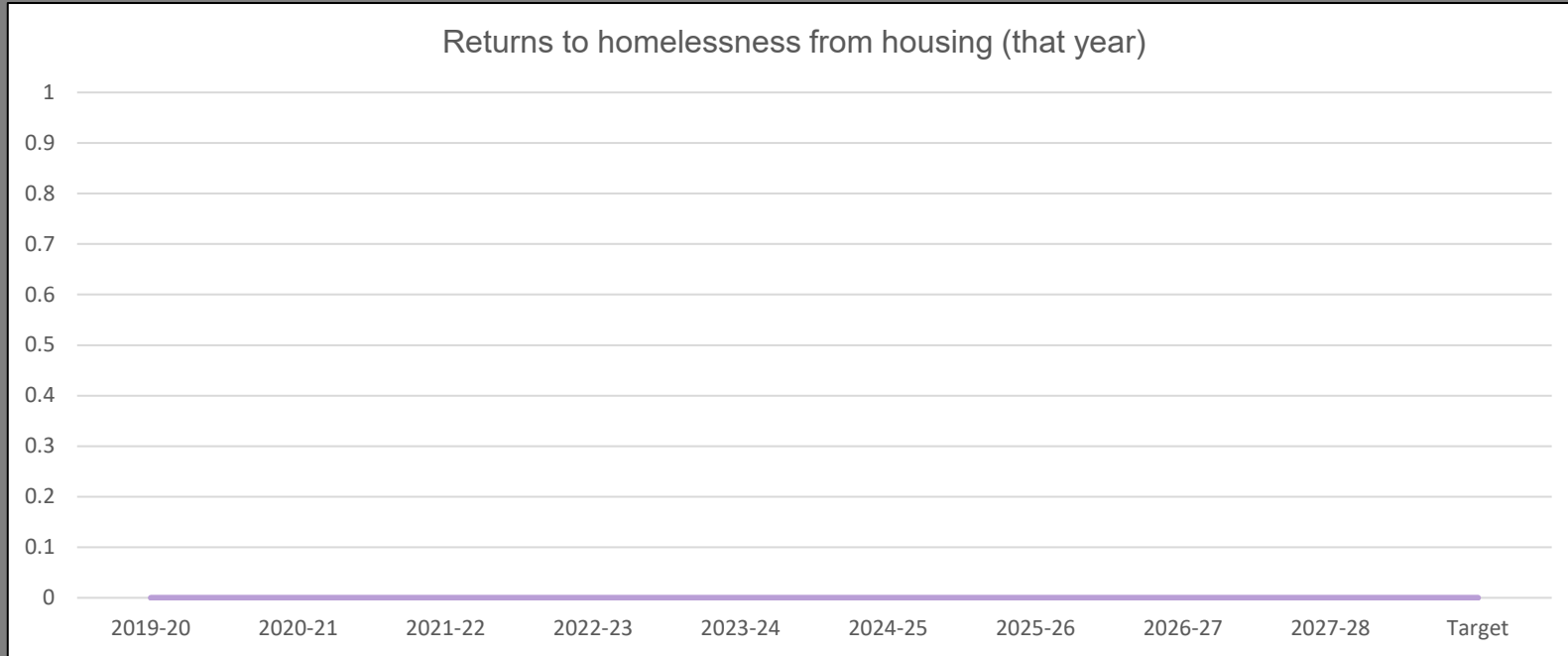
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing homelessness for the first time (that year)	0	0	-	-	-	-	-	-	-	0



\*Please insert comment here\*

**Outcome #3: Fewer people return to homelessness from housing (returns to homelessness are reduced)**

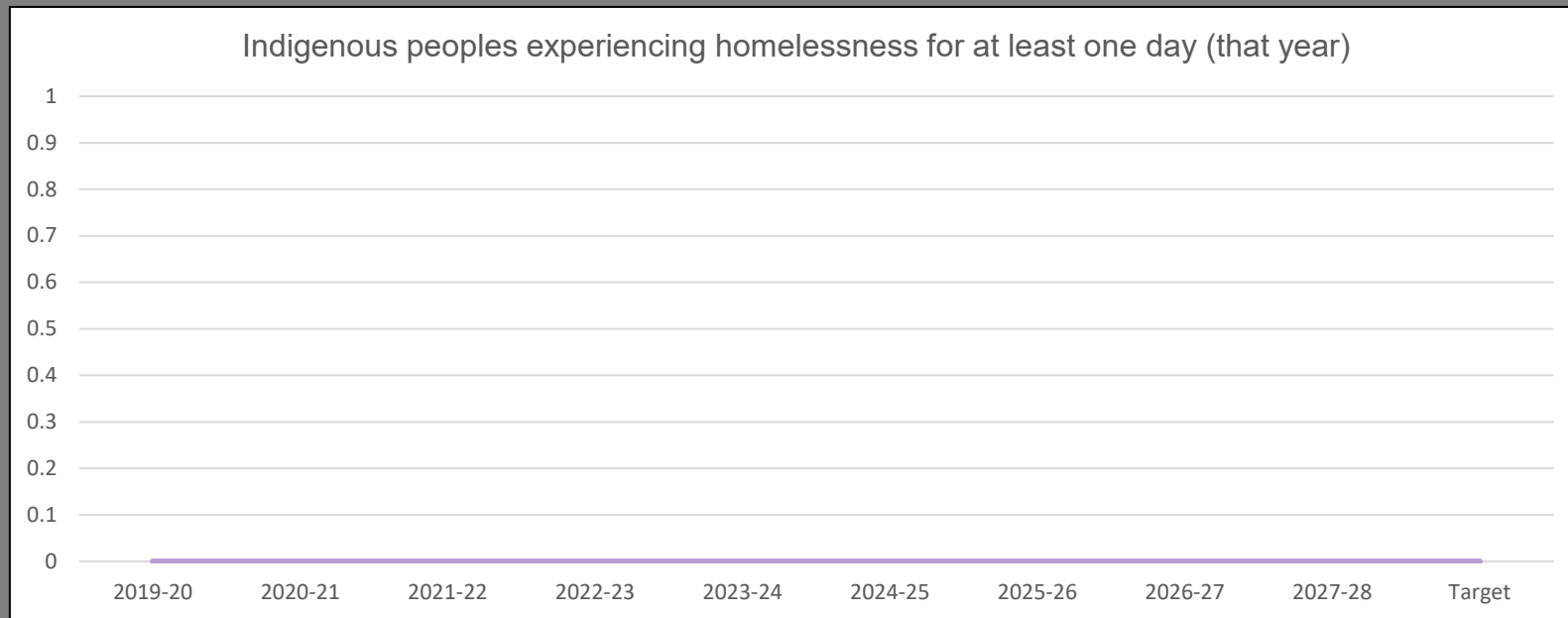
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness from housing (that year)	0	0	-	-	-	-	-	-	-	0



\*Please insert comment here\*

**Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)**

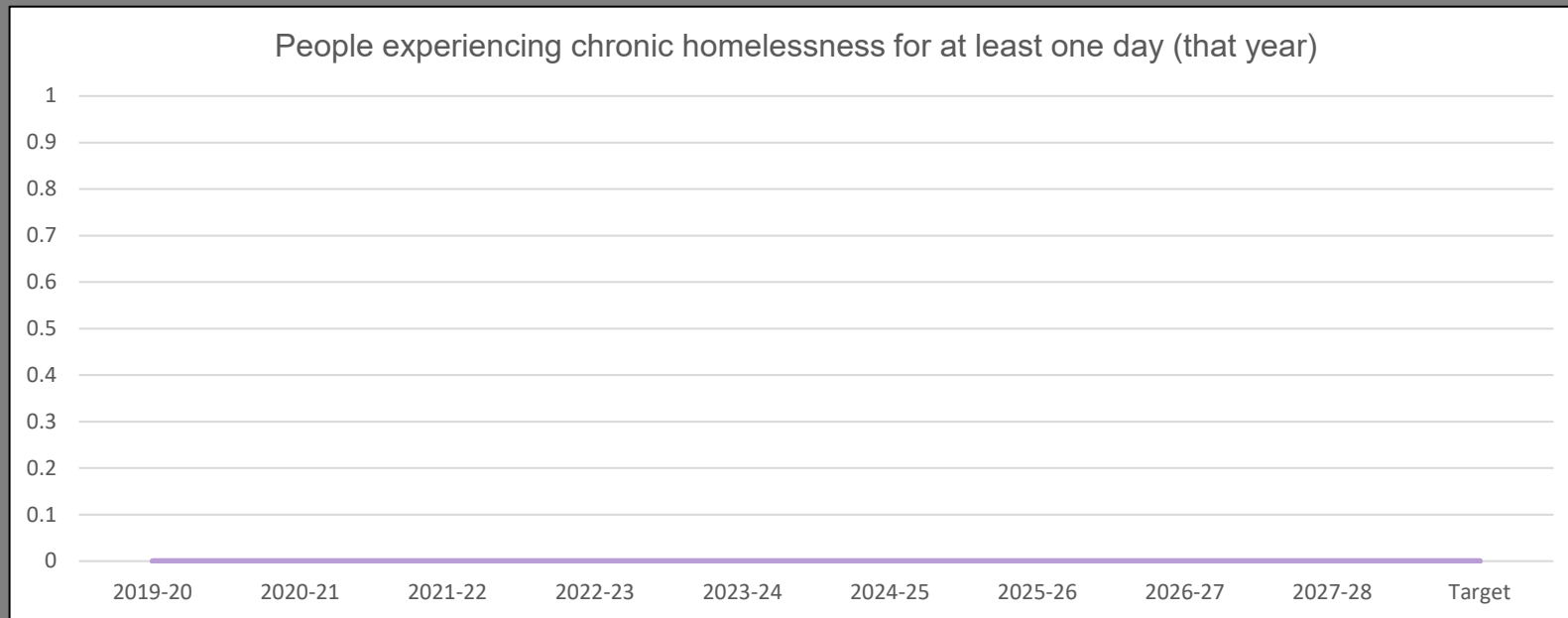
	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples experiencing homelessness for at least one day (that year)	0	0	-	-	-	-	-	-	-	0



\*Please insert comment here\*

**Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)**

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People experiencing chronic homelessness for at least one day (that year)	0	0	-	-	-	-	-	-	-	0



\*Please insert comment here\*